



# Fabric maintenance

Financial Institution, Canary Wharf, London

## Highlights

In 1998, Axis attended a maintenance call from a Financial Institution based in Canary Wharf to fix a squeaky door. Since then, we've grown organically with our Fortune 500 client, absorbing their many fabric services requirements to continually support the changing needs of their business and building.

Today the estate, which operates 24/7 and 365 days a year, is circa 860,000 square feet (80,000m<sup>2</sup>) of grade "A" specification space with an 8,500 head count capacity. We provide preventative and reactive maintenance, planned project requirements and moves and changes to keep the estate always up and always on – business continuity is critical.

We have a trusting relationship with our client, but understandably a service as integral as this is reviewed and the contract scrutinised regularly. In 2015 CBRE won the global asset management contract and, at the clients request, Axis were retained.

Axis continue to provide a 24/7 service thanks to measurable

## Specifications

- Fabric maintenance
- Office interiors, moves and changes
- Uninterruptible power supply system removal
- 24-hour working to suit business needs
- Decorative works

## Value

Up to £5m value annually

## Duration

Continuous service



financial value, demonstrable standards and a proactive approach to delivering solutions that match their needs. This long relationship, unusual in itself within the FM industry, has been put down to not just what we do, but how we do it; by taking ownership, absorbing our client's objectives and standards and becoming a singular focused team.



## Contact

[katie.hayes@axiseurope.com](mailto:katie.hayes@axiseurope.com)  
07703 608080  
[axiseurope.com](http://axiseurope.com)