

# Axis Quality Policy

At Axis Europe we specialise in the improvement and maintenance of our client's properties. Customer satisfaction and mutually beneficial relationships are of paramount importance to us. We are committed to:

- not only satisfying the basic needs of our clients but delivering a top-quality service that continually delights
- setting objectives throughout the business that focus attention on our customer's needs
- continually improving the quality of our work

This means that every person working for us has a responsibility for quality and helping to provide a first class experience to our clients.

To assure the quality of our service, we have implemented and maintain a quality management system that complies with the requirements of ISO 9001:2015 as well as all legal and regulatory requirements.

A handwritten signature in black ink, appearing to read "John Hayes". The signature is stylized and fluid, with a large initial 'J' and 'H'.

John Hayes  
CEO