



# Kitchens and Bathrooms Aids and Adaptations

L&Q, Various Areas of London

## Highlights

For our client, L&Q, we've been contracted to undertake a kitchen and bathrooms replacement programme with over 90 properties varying from houses to flats. This project involved working in fully occupied properties with residents who had specific disabilities.

Axis delivered a range of works which began with Occupational Therapy (OT) reports, designs of the wet rooms and kitchens to DDA compliant standards, as well as asbestos surveys. We stripped out the old bathrooms and kitchen units, removed the flooring and latex walls. Our electricians reviewed the circuit designs, installed the shower lights and new sockets into the walls and where necessary relocated existing wires.

## Specifications

- Occupational Therapy (OT) Report
- Strip-out, removal and disposal
- Plumbing
- Mechanical and electrical works
- Kitchen unit installation
- Supplied and fitted appliances
- Installation from old bathroom to new wet room
- Painting and decorating

// *I've just had my bathroom converted to a wet room and my kitchen renovated by Axis. I've got arthritis in my spine and in my fingers and my arms and it makes life a lot easier. Every time. Axis has worked with me, they have been very respectful in my home and very, very clean and very professional. Everything they delivered was what I expected and more.* //

Valerie, L&Q resident





Next, we installed the panels, tiling and flooring. For the bathrooms we needed to silicone the panels and the ceiling to keep everything watertight.

The specifications of each wet room were tailor made to the residents' needs depending on the result of the OT report to ensure accessibility, this included extra-long hose length, shower seat with a back rest, wet floor, curtains, cubicle doors and screens. Installation of the kitchen units varied resident to residents such as cupboards, worktops, waterfall edges, self-closing hinges, heat resistant shelves, electric hobs, slip resistant flooring and handrails.



My mum couldn't climb over the bath and since Axis have done a wet room, it is more easy access for her to have a shower and have a chair to sit down... Axis always keep us informed. The site manager will say that what time they're coming and what time the job finishes. They are very polite... The work is done brilliantly. It's very nice, a massive change. We're very happy. Thank you.

Michelle, L&Q resident





Our team ensured there was clear communication everyday such as a door-to-door service to explain the works and answer any questions or concerns. Our installation for the bathrooms and kitchens benefitted the residents because it allowed for easier use of the bathroom and helped reduce any potential maintenance repairs.

// Over the past 10 months LQ's Partner Axis have successfully delivered Aids and Adaptation works in over 90 properties which have seen the lives our residents vastly improved and allowing them to independently live within their property for many more years to come. It has been a rewarding year and pleasure to work alongside Axis Site Manager Stacey who communicates efficiently to our residents, and I look forward to the year ahead. //

Laura Watkins, South Delivery Lead, L&Q

## Contact

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